



# CANCELLATIONS

## **Applicable to all tours**

### **Travel Insurance:**

We strongly recommend the purchase of short-term travel insurance, which covers you should you have to cancel your trip for medical or other reasons. We send you travel insurance information upon receipt of your deposit. Usually, you must secure the insurance within two weeks of signing up for your trip if you need to be covered for a pre-existing condition.

Our experience has shown that 1 in 10 women cancels a tour due to a personal or family medical emergency. Trip insurance is an inexpensive way to help alleviate your fears.

### **Low Enrollment:**

In the rare case that WomanTours must cancel a trip due to low enrollment, we will do so at least 45 days prior to departure. If we cancel fewer than 45 days prior to departure, we will issue you a full refund plus a \$500 credit toward any of our other tours.

### **Severe Weather, Health & Political Emergencies:**

Over the years at WomanTours, we've learned that while we can have a terrific time rain or shine, weather can become severe and have safety implications for our tours. We've had a lot of experience on our tours with severe weather, such as tornadoes, wildfires, hurricanes, thunderstorms and floods. We've had less experience with adverse political events and pandemics, but our policy is the same.

As the progression of these events can be highly unpredictable, we've learned to continuously monitor the situation to assess the impact on our tours and the safety of our riders, both before and during our tours. We've developed the following guidelines.

- If there is a weather event, political crisis or health emergency before a tour that has caused a mandatory evacuation or the closing of our planned accommodations and there are no suitable substitutions, we will cancel the tour and issue a full credit toward a future tour.
- If there is a weather event, political crisis or health emergency before a tour and our planned accommodations remain open, WomanTours will conduct the tour as long as the area is deemed safe for cycling. We reserve the right to make route and lodging modifications as needed.
- If there is a weather event, political crisis or health emergency during a tour, the guides will work with the WomanTours staff to design an alternative itinerary that keeps everyone safe. In some situations, our guides may cancel bicycle rides and alternative activities will be organized as appropriate.

In all cases, WomanTours will not be responsible for individual travel expenses, injury, loss, damage of property, etc. due to weather, political or health emergencies.

*(continued)*



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## Domestic Non-Epic Tours

### Balance Due:

The balance for domestic tours is due 75 days prior to the start of the tour.

### Cancellations:

- 75+ days before tour departure: forfeit \$150 of your deposit.
- 50–74 days before tour departure: forfeit 25% of the complete tour price.
- 30–49 days before tour departure: forfeit 65% of the complete tour price.
- 15–29 days before tour departure: forfeit 85% of the complete tour price.
- 0–14 days before tour departure: forfeit 100% of the complete tour price.
- No refunds after the tour begins.

### Transfers:

In addition, you may transfer \$350 to another trip up to 75 days before departure. Excluding Alaska, you may also transfer 50% of the trip price, less \$50, up to 30 days before departure. We will hold “transfer funds” on account through December 31 of the following year. Any money left beyond this deadline will be forfeited.

## Cross-Country & Epic Tour Policy

The payment/balance due and cancellation schedule is unique to each

of our Epic and Cross-Country tours. We post the schedule on each tour page on our website. We will send you a schedule after you register. There are no refunds after the tour begins.

## International Tour Policy

### Balance Due:

The balance for international tours is due 120 days prior to the start of the tour.

### Cancellations:

- 120+ days before tour departure: forfeit \$150 of your deposit.
- 75–119 days before tour departure: forfeit 25% of the complete tour price.
- 50–74 days before tour departure: forfeit 65% of the complete tour price.
- 30–49 days before tour departure: forfeit 85% of the complete tour price.
- 0–29 days before tour departure: forfeit 100% of the complete tour price.
- No refunds after the tour begins.

### Transfers:

In addition, you may transfer \$350 to another trip up to 120 days before departure. WomanTours will hold any “transfer funds” on account through December 31 of the following year. Any money left beyond this deadline will be forfeited.